

# April-June 2025 Community Summary

## Fast facts How you engaged with us



**30,605** Calls taken  
**49%** of enquiries resolved at first contact



**2,204** Correspondence received  
**73%** of enquiries resolved on time  
(Includes letters and emails)



**3,643** Webchats



**5,210** Customers visiting our Customer Service Centres



**25,722** Service Requests received  
(Includes Snap Send Solve requests)  
**73%** of enquiries resolved on time



**1.3 million** Web page views

## Apr-Jun 2025

### Key Service Highlights

- **767** planning applications determined
- **430** drainage pits cleaned from **5,023** inspections
- **2,308** potholes filled
- **171** kilometres of unsealed roads graded
- **5,128** kilometres of streets swept
- **\$192,027** in grants, sponsorships and subsidies paid to support community

## Financial position as of 30 June 2025

- Net Operating position of **\$35.7M**
- Cash position **\$141.6M**. **\$100.6M** invested in term deposits, **\$32.6M** held in at call account and **\$8.4M** of funds are held in Trust
- Year to date spend on Capital Works **\$51.9M** across **209** projects
- **\$2.7M** in loan repayments year to date with total borrowings reduced to **\$30.3M**
- **55.8%** Operating Projects spent across **33** funded operating projects

### Legend for commentary

● On track ● Attention ● No Activity ● Health and wellbeing priorities

### Theme 1

### Key highlight

**Strategic Objective 1.1**  
**An accessible and unique natural environment that helps our community to be healthy and well.**

● On track



Volunteers in our Friends Group were busy planting, weeding and contributing their time to protecting and enhancing the Peninsula's biodiversity. April was the start of the planting season with volunteers in our Friends Groups getting active in revegetation efforts. Over 9,000 shrubs and bushes were planted.

**Strategic Objective 1.2**  
**A healthy ecosystem, in which our coastline, bushland, wildlife and green wedge is resilient to the climate emergency and development.**

● On track

We strengthened partnerships to enhance weed management outcomes, securing funding of \$1.2 million over three years from Melbourne Water to support weed control and biodiversity protection across 22 bushland sites.

**Strategic Objective 1.3**  
**A sustainable built environment that respects the natural environment and protects the community from the impacts of the climate emergency.**

● On track


















The Shire has completed one of our largest energy efficiency projects to date, upgrading all standard major road streetlights in our network to energy efficient LEDs. Completed by June 2025, the project upgraded 4,100 streetlights, which will save the Shire over \$500,000 in annual savings and avoid 575 tonnes of greenhouse gas emissions every year.

**Strategic Objective 1.4**  
**An accessible built environment that supports diverse, current and future community needs.**

● On track

With a big part of our 2025 federal election campaign focusing on homelessness, we produced a dedicated video featuring relevant stakeholders advocating for increased federal funding for the three Community Support Centres on the Mornington Peninsula.

# Community Report Summary

Theme 2	Key highlight	Theme 3	Key highlight
<p><b>Strategic Objective 2.1</b>  A community that has access to world class local learning opportunities through all stages of life.</p> <p> On track</p>	<p>We facilitated tailored, hands-on learning experiences to support students at various stages of their educational journey. This included facilitating workplace exposure for 30 secondary school students (Years 10–12, VCE/VM), supporting 14 tertiary students with course-aligned placements.</p>	<p><b>Strategic Objective 3.1</b>  A healthy and self-determined community where everyone feels valued, supported and safe.</p> <p> On track</p>	<p>We worked in partnership with the Victorian Government to support the rollout of pads and tampons vending machines at Mornington, Hastings and Rosebud Libraries and the Southern Peninsula Community Support Centre.</p>
<p><b>Strategic Objective 2.2</b> A strong food economy, promoting growth to enhance community access.</p> <p> On track</p>	<p>We hosted over 100 farmers, artisans, food businesses and industry for the biannual MP Agroecology Forum. The Forum brought together thought leaders and local businesses to discuss key opportunities and challenges for transforming our food economy to be more agroecological.</p>	<p><b>Strategic Objective 3.2</b>  A resilient and confident community where everyone connects and is supported.</p> <p> On track</p>	<p>Following Community Investment Funding adoption by Council in May 2025, Council released its 2025-26 grants and subsidies program with \$4 million available to support community initiatives.</p>
<p><b>Strategic Objective 2.3</b>  A thriving entrepreneurial economy, with a vibrant tourism sector, that provides accessible employment to our diverse community.</p> <p> On track</p>	<p>The Shire successfully hosted the Business Excellence Summit on 11 June in Mornington. The event brought together over 115 local businesses to connect, learn, share, and explore the future of doing business on the Mornington Peninsula.</p>	<p><b>Strategic Objective 3.3</b>  A community in which people from all generations, backgrounds and abilities can access local services.</p> <p> On track</p>	<p>The Annual Youth Recognition Awards event was delivered on 30 May 2025 to recognise the achievements of local young people. There were 78 award nominations and 8 winners in categories including Young Leader, Unsung Hero, Community Contributor, The Arts, Kind Heart, Inclusivity Agent and Environmental Warrior.</p>
<p><b>Strategic Objective 2.4</b>  A diverse economy, with green and renewable opportunities, encouraging entrepreneurship, investment and innovation.</p> <p> On track</p>	<p>We redesigned the Business Excellence Awards to celebrate those businesses leading the way in sustainability. An Environmental Sustainability category has now been included, with clear criteria developed to support businesses in demonstrating their achievements and inspiring others.</p>	<p><b>Strategic Objective 3.4</b>  A community with vibrant arts, culture, sport and recreational opportunities that foster connections and participation across generations, backgrounds and abilities.</p> <p> On track</p>	<p>We finalised and published on our website our Public Art Policy Framework, which implements our Public Art Policy that was adopted in June 2024. The Public Art Policy requires one per cent of relevant capital works project budgets to be allocated to permanent public art.</p>
		<p><b>Strategic Objective 3.5</b>  A community that is well connected through sustainable, accessible and integrated transport options.</p> <p> On track</p>	<p>A speed limit change on Cape Schanck Road to 60 km/h has been approved by the Victorian Department of Transport and Planning (DTP). Preparation for implementing the speed limit change is currently in progress, awaiting DTP approval of the contractor's Traffic Management Plan.</p>