

# Integrated Assertive Outreach Planning Tool



The Mornington Peninsula Shire Council has declared a housing crisis and is strongly advocating to State and Federal Governments for a solution that brings more social and affordable housing.

This Integrated Assertive Outreach Planning Tool (Outreach Planning Tool) is not the answer to the housing crisis, but it is a companion to the [Council to Homeless Persons \(2019\) Assertive Outreach Resource](#). That Resource describes “Assertive Outreach” as a persistent and purposeful approach used with people who do not present to, and/or have difficulties engaging with housing, homelessness or health services.

The Outreach Planning Tool aims to get services and the community working together to operationalise the Mornington Peninsula Shire Council’s *Triple A Housing Plan 2020 – 2030*; in particular, the bolded outcomes in the list below.

## Social housing supply

*The supply of social housing is increased to satisfy the needs of local persons on the Victorian Housing Register waiting list or, is at least, equivalent to the State average.*

## Planning

*An appropriate supply of well-designed, housing to meet the diverse needs of the growing local community, including the need for affordable housing, whilst protecting the green wedge and the special role and character of the Mornington Peninsula.*

## Homelessness services

**People without homes are treated with respect and have access to shelter, food and basic utilities in a context that prioritises health and safety, pathways into accommodation and community inclusion.**

## Integrated housing assistance

**All housing assistance services, governments, registered housing providers and community organisations will work in a collaborative manner to both prevent homelessness and provide homelessness support services.**

## Active community


*Homelessness is destigmatised and people who are homeless or in housing stress are readily accepted, included and assisted by the community.*

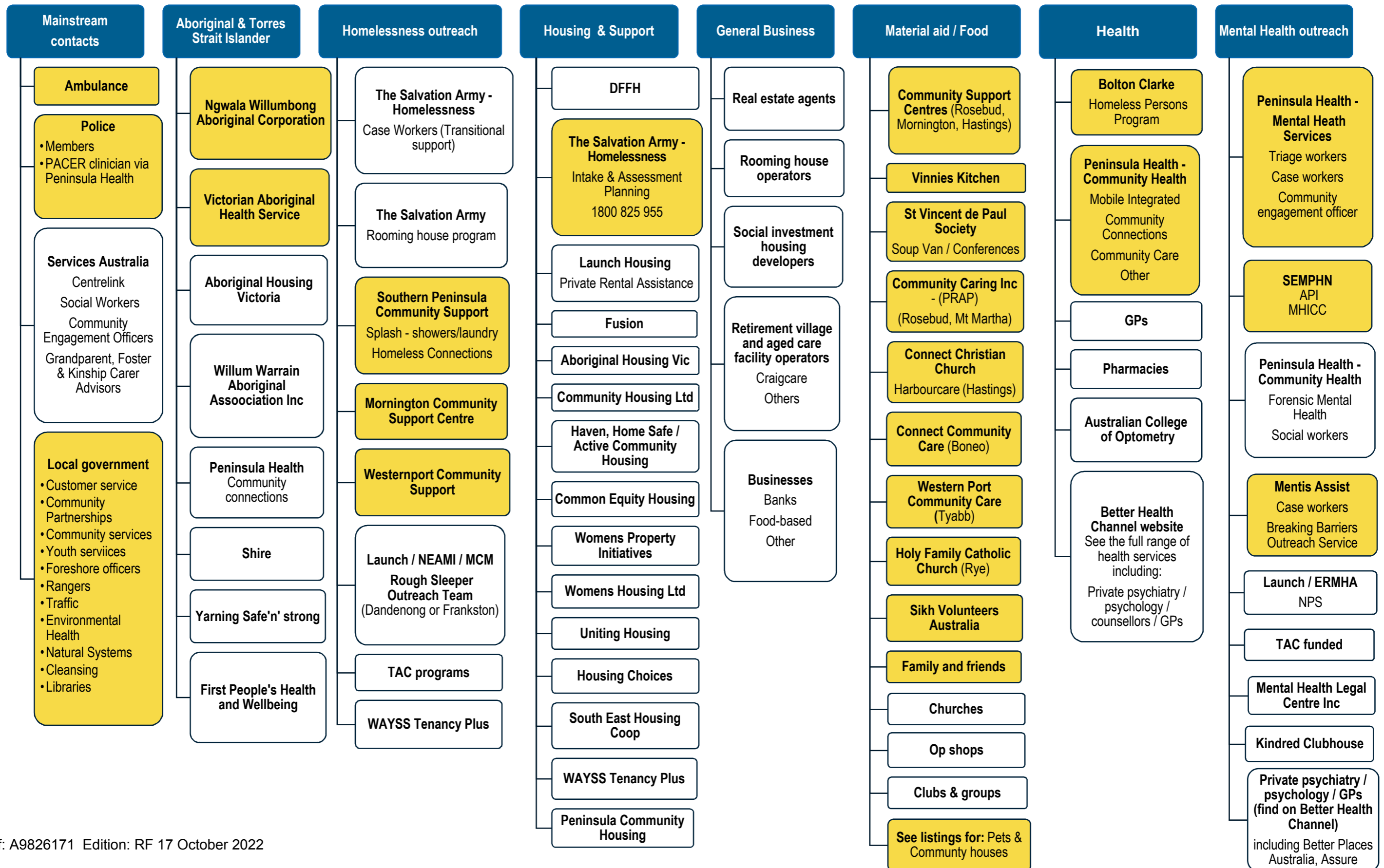
The following [Shire guides](#), as well as this Outreach Planning Tool, rely on frequent updates to capture changes in the complex service landscape.

- Keeping your home and living safely. *(Also available in hard copy.)*
- Food and other help guide. *(Also available in hard copy.)*
- Housing Support Guide (for non-housing workers).


Please help by forwarding your updates to the Mornington Peninsula Shire, Community Partnerships team: [customerservice@mornpen.vic.gov.au](mailto:customerservice@mornpen.vic.gov.au)

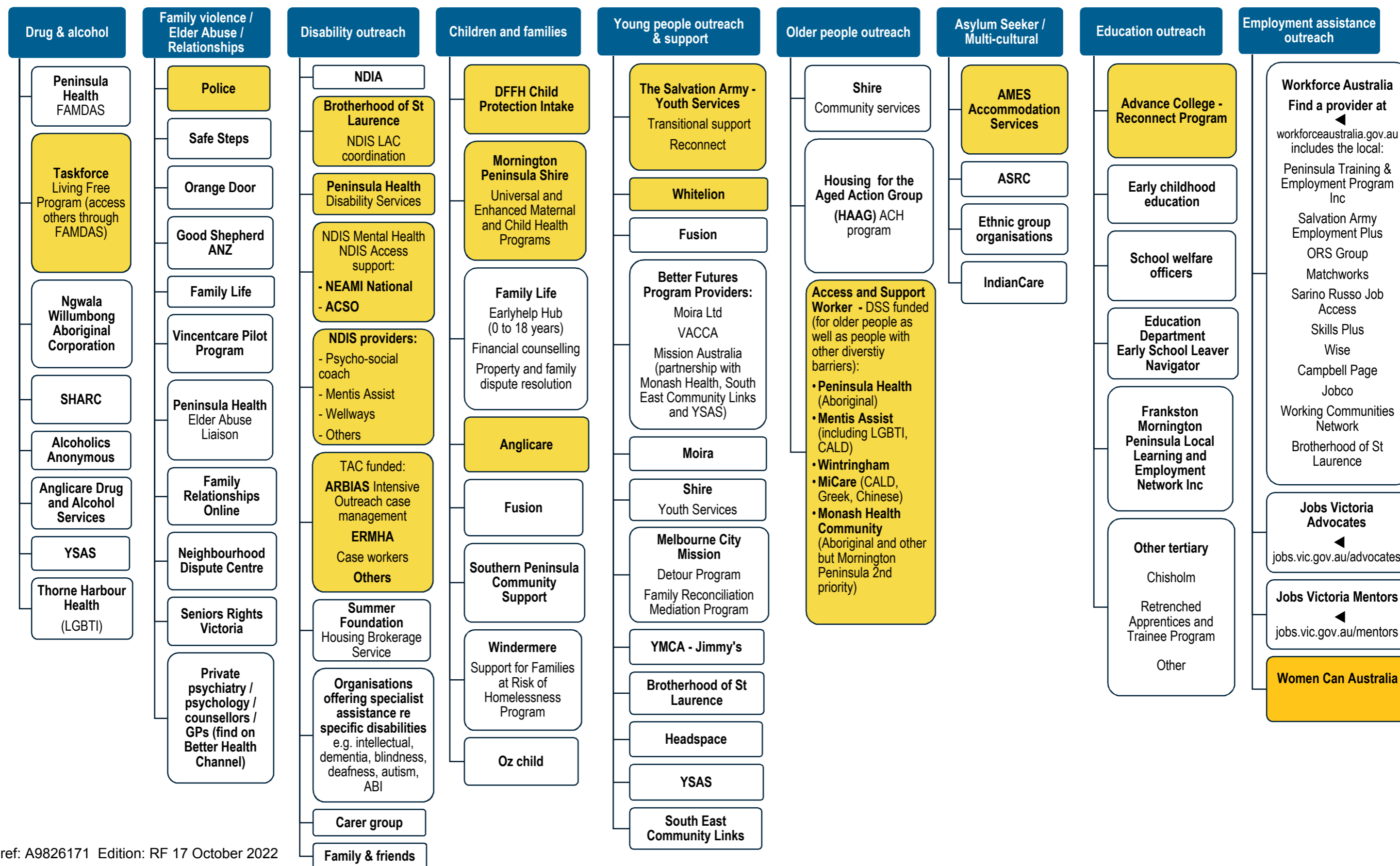
# Integrated assertive outreach planning tool for the Mornington Peninsula, 17 October 2022 (part 1)

 Key service for outreach to people who are sleeping rough.



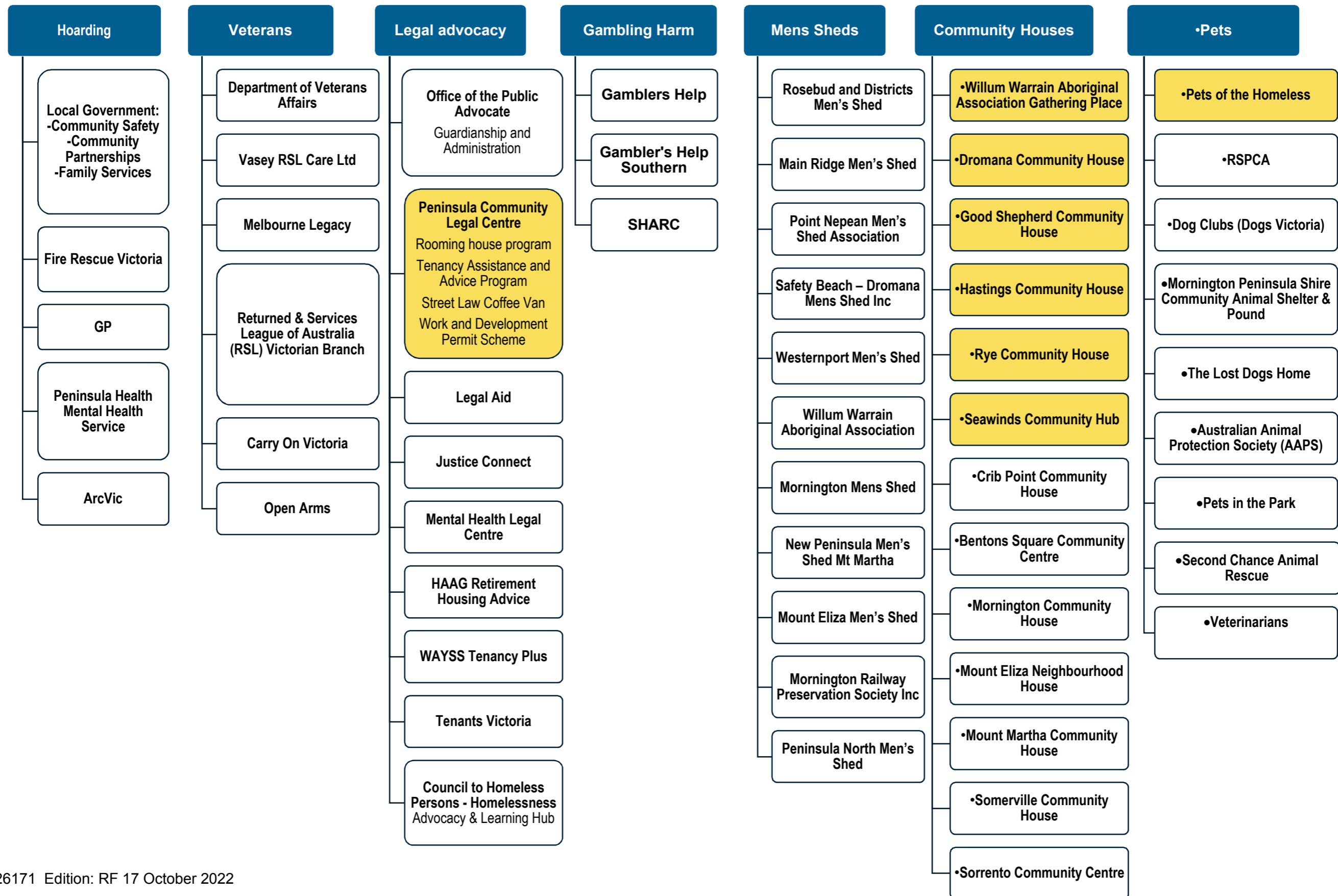
# Integrated assertive outreach planning tool for the Mornington Peninsula, 17 October 2022 (part 2)

 Key service for outreach to people who are sleeping rough.



# Integrated assertive outreach planning tool for the Mornington Peninsula, 17 October 2022 (part 3)

Key service for outreach to people who are sleeping rough.



# Options for complex cases\*

\* Direct client contact is not necessarily offered.

