

Caring for our community during Coronavirus



Mornington Peninsula Shire is committed to reducing the spread of COVID-19 and supporting those most in need. For the latest updates: mornpen.vic.gov.au/coronavirus



**MORNINGTON
PENINSULA**
Shire

Care packages for those in need

The Shire, in partnership with local Community Support Centres, is offering care packages for our most vulnerable and isolated community members who are impacted by the Coronavirus pandemic on the Peninsula. Care packages will be sent to eligible households through contactless delivery.



Care packages will include non-perishable food and essential hygiene items.

You are eligible to receive a care package if you:

- are being impacted by COVID-19 due to self-isolation
- are considered 'at risk' of getting COVID-19
- have no support locally to access supplies
- are experiencing significant hardship due to the current situation.

How do I register to receive a care package?

Phone the Shire on 📞 1300 850 600

If you need the assistance of an interpreter phone 📞 131 450

TTY/voice calls: 📞 133 677

Speak and listen: 📞 1300 555 727

SMS relay: 📞 0423 677 767

If you are deaf or have a hearing or speech impairment contact us through the National Relay Service: 📞 communications.gov.au

Closure of Customer Service Centres

To help slow the spread of COVID-19, the Shire has temporarily closed our Customer Service Centres in Rosebud, Mornington, Hastings and Somerville.

How you can still contact us:

📞 5950 1000 or 1300 850 600

📞 mornpen.vic.gov.au

📞 customerservice@mornpen.vic.gov.au

Live Chat: Head to our website and click on the 'Live Chat' button to connect directly to our customer service staff.

If you need assistance with payments or other matters, please contact the Customer Service team.

Aged and Disability Services

The Shire continues to provide essential in-home services including Meals on Wheels, Personal Care, Respite Care, escorted and unescorted shopping.

The delivery of non-essential services will be modified until further notice, including Domestic Assistance, Home Maintenance, Regional Assessment Service and Community Transport.

Senior Citizens Clubs and groups are cancelled until further notice.

The below community services and facilities are temporarily closed

- **Libraries** in Mornington, Rosebud, Somerville and Hastings and the Mobile Library. This includes library return chutes.

If you have library items please hold onto them – **borrowing times have been extended** until further notice.

- **Mornington Peninsula Regional Gallery**
- **Leisure Centres:** Pelican Park Recreation Centre, Civic Reserve Recreation Centre and Somerville Recreation and Community Centre
- **Tourist Information Centre** in Dromana. Visitor services are being provided by phone daily, 10am – 4pm.
- **The Briars**
- **Mount Martha Community House** and **Mornington Community House**
- **Supported Playgroup and Balee Group**
- **Youth Centres**
- **Foreshore Camping**
- **Community Halls** are closed for all bookings/programs

Shire beach closures

While our beaches remain closed to restrict gatherings, people will be able to access Shire managed beaches:

- As a thoroughfare
- For exercise – walking, running, swimming, surfing
- For dog walking (on beaches allowing this activity)

Social distancing and mass gathering rules still apply.

Library services

Though our Libraries are currently closed, our staff have created online opportunities to read, watch, learn and have fun, including:

- a new Social Hub
- competitions
- story time sessions on Facebook ([📱 facebook.com/ourlibrarymornpen](https://www.facebook.com/ourlibrarymornpen))
- online art and craft activities for kids

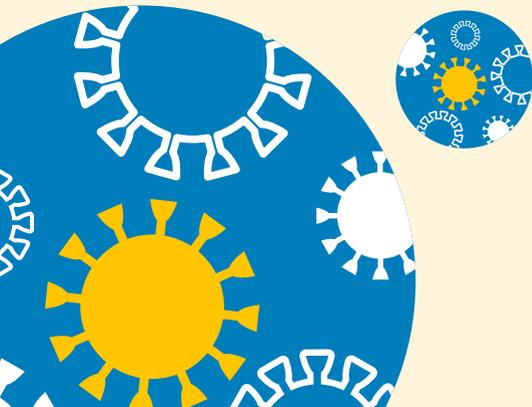
To learn more visit:

[📱 ourlibrary.mornpen.vic.gov.au](https://ourlibrary.mornpen.vic.gov.au)

Rubbish and waste services still in operation

At this stage, the Shire is continuing to provide the following services:

- Your normal kerbside waste and recycling service
- At-Call kerbside hard waste and greenwaste collection available (vouchers or online payment only)
- Opt-in, fee for service kerbside greenwaste bin collection service (pro-rata)



Ten ways to reduce your risk of coronavirus

1. **Distance** yourself from others – approx. 1.5m away.
2. **Stay** at home unless it is absolutely necessary.
3. **Wash** your hands often with soap and water for at least 20 seconds.
4. **Cover** your coughs and sneezes with your elbow or a tissue.
5. **Avoid** touching your eyes, nose and mouth.
6. **Buy** alcohol-based hand sanitiser with >60% alcohol.
7. **Clean** and disinfect used surfaces and objects frequently.
8. **Phone** your doctor or the hotline (1800 675 398) if you need medical attention.
9. **Continue** health habits: exercise, drink water, get plenty of sleep.
10. **Wearing** a face mask isn't necessary if you're well.



Community Support Centres

Community Information and Support Centres provide a number of programs and services to assist vulnerable individuals, couples and families.

Services provided include fresh food parcels, personal hygiene products and food vouchers. There is also support available for people experiencing financial difficulties and referral information is provided to other health and community agencies.

There are three Community Information and Support Centres operating on the Peninsula:

- Southern Peninsula Community Support and Information Centre ☎ 5986 1285
- Westerntown Community Support Centre ☎ 5979 2762
- Mornington Community Information and Support Centre Inc. ☎ 5975 1644

Health-related Coronavirus queries

If you suspect you may have coronavirus call the hotline, open 24/7: ☎ 1800 675 398
For information in languages other than English: ☎ 131 450