

Reservation amendment policy – for seasonal pre-booked reservations only (eligible reservations made or renewed during the previous camping season and up to 30 June)

labelling Cancellations

- All requests for cancellation must be received in writing by the permit holder
- Permit holders who cancel a seasonal pre-booked site forfeit eligibility to renew their booking annually
- Cancellations received more than 4 weeks prior to arrival date are eligible for a refund less the administration fee*
- Cancellations received within 4 weeks are eligible for a refund less 1 week of the standard camping fee

labelling Shortening

- Peak season reservations (for 6 weeks) are not eligible for shortening
- Requests to shorten a confirmed reservation must be received in writing by the alteration due date. Requests not received by the required date will incur an administration fee*
- Shortening a pre or post peak package (available Rosebud & McCrae only) will result in the package fee rate being converted to the standard weekly rate
- All alterations will impact future applications
- No refund for early departure

Season dates	Alterations due (no admin fee)
Pre peak 27 Oct 2023 – 16 Dec 2023	Friday 21 July 2023
Peak 16 Dec 2023 – 27 Jan 2024	Friday 25 August 2023
Post Peak 27Jan 2024 – 28 April 2024	Friday 28 October 2023

*Alteration dates subject to change annually

labelling For more information:

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*All fees and charges are published in the annual budget

Information updated March 2022