

## Mornington Peninsula Shire Warringinee Group

Provides Aboriginal support, health and community heritage management services including referral to other Aboriginal service providers.

- ☎ 1300 850 600 or 5950 1099
- ✉ [Warringinee@mornpen.vic.gov.au](mailto:Warringinee@mornpen.vic.gov.au)

## Mornington Peninsula Shire Youth Services

Information, referral and support for young people aged 10 – 25 years. Contact centres at:

- Hastings – Rosebud – Mornington – Somerville
- ☎ 1300 850 600 or 5950 1099

## Women's Information and Referral (WIRE)

Information, advice support service and referral for women – domestic violence, sexual assault, family life, relationships, community supports, health education, training and legal issues.

- ☎ 1300 134 130

## Crisis Help Network Website

Crisis Help Network is a website that is regularly updated by people with experiences of homelessness in Victoria. It provides comprehensive information about organisations that are able to help people in crisis.

- ✉ [melbourne.homeless.org.au](http://melbourne.homeless.org.au)

## Anglicare Victoria

Referral, support services and programs including family support and disability services.

- 1703 Point Nepean Road, Rosebud West
- ☎ 5986 9900
- ✉ [anglicarevic.org.au](http://anglicarevic.org.au)

## Good Shepherd Australia New Zealand

Community information, referral, support services and programs including financial counselling, family counselling and a family violence service.

## Hastings Office

- Units 1 and 6, Salmon St, Hastings
- ☎ 5971 9444

## Mornington Office

- ☎ 5970 5700
- ✉ [goodshep.org.au](http://goodshep.org.au)

## Ngwala Willumbong Limited

Housing support for indigenous people.

- 93 Wellington Street, St. Kilda
- ☎ 9510 3233 or 0408 149 267
- ✉ [ngwala.org.au](http://ngwala.org.au)

## Financial Assistance

### Financial guidance

This government agency (ASIC) website is an excellent resource for getting your money on track including budgeting, managing debts and obtaining financial assistance.

- ✉ [moneysmart.gov.au](http://moneysmart.gov.au)

### Bond assistance

Bond loans available to private tenants on low incomes (Income and assets limits apply).

### Department of Health and Human Services

- Chatsworth House, Level 1, 431 Nepean Hwy, Frankston
- ☎ 9784 3200 or 9784 3100

### Rent assistance

You may be able to receive on-going rent assistance if you receive a Centrelink income. Contact your local Centrelink office.

## Community Support and Information Centres

These centres provide a range of support, referral and emergency relief services. These may include material aid, food vouchers, financial counselling, advocacy and tax help.

### Western Port Community Support

- Peninsula Community Health Reception B 185 High St, Hastings (Next to Westernport Secondary College)
- 10am – 4pm, weekdays
- ☎ 5979 2762

## Southern Peninsula Community Support and Information Centre

- 878 Point Nepean, Rosebud
- 10am – 2.30pm, weekdays
- ☎ 5986 1285

## Mornington Community Information and Support Centre

- 320 Main Street, Mornington
- 7 days per week
- ☎ 5975 1644

## Legal advice and advocacy

If you have questions about your rights or feel that you are being unfairly treated you can seek advice.

### Consumer Affairs Victoria

- ☎ 1300 558 181
- ✉ [consumer.vic.gov.au](http://consumer.vic.gov.au)

### Tenants Union

- ☎ 9416 2577
- ✉ [tuv.org.au](http://tuv.org.au)

### Peninsula Community Legal Centre Inc.

- 441 Nepean Hwy, Frankston
- 9am – 5pm, weekdays
- ☎ 9783 3600 or Free call: 1800 064 784
- ✉ [pclc.org.au](http://pclc.org.au)

### Homelessness Advocacy Service

For information and advice about government funded homelessness support and accommodation services.

- ☎ 1800 066 256

### YouthLaw

Free and confidential legal information and advice to young people up to the age of 25. Outreach and Skype contact made available through Mornington Peninsula Shire Youth Services

- ☎ 5975 3114

## Services in other locations

- ✉ [askizzy.org.au](http://askizzy.org.au)

Online edition:

- ✉ [mornpen.vic.gov.au/helpguides](http://mornpen.vic.gov.au/helpguides)

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## Contacting the Shire

Private Bag 1000, Rosebud 3939

- ☎ 5950 1099
- ✉ [customerservice@mornpen.vic.gov.au](mailto:customerservice@mornpen.vic.gov.au)
- ✉ [mornpen.vic.gov.au](http://mornpen.vic.gov.au)

# Mornington Peninsula Housing Services

Information and contacts



**MORNINGTON  
PENINSULA**  
*Shire*

**Affordable housing is difficult to find, but there are services that can help. If possible, start your search early and consider advice from your family and friends, the local newspaper, social media and local real estate agents. This should be your first step as there are limitations on available public and community housing and priority is given to those in greatest need.**

To find out more and get help with housing decisions and related issues you may wish to:

- visit the state government website: [housing.vic.gov.au](http://housing.vic.gov.au)
- Contact one of the organisations listed below (key services for the Mornington Peninsula).

For the latest edition and additional information please visit us online:

- [mornpen.vic.gov.au/helpguides](http://mornpen.vic.gov.au/helpguides)
- 5950 1000

## Help to find housing

**For any person, including the homeless (but referral to another below could occur).**

### Salvo Care Eastern

Key access point for individuals and families who are homeless or at risk of homelessness. Advocacy, liaison, referral and limited material aid.

### Frankston Office

37 Ross Smith Ave East. Frankston  
9am – 5pm, weekdays  
☎ 1800 825 955 or 9784 5000

### Rosebud Office

17 – 19 Ninth Ave, Rosebud  
9am – 5pm, Monday, Tuesday, Thursday & Friday  
☎ 1800 825 955 or 5986 0000

### Open Doors

☎ 1800 825 955

**For people at risk of domestic violence**

### Safe Steps Family Violence Response Centre

Crisis support, including referral to safe accommodation.

☎ [safesteps.org.au](http://safesteps.org.au)

☎ 9928 9600 or free call: 1800 015 188

**For young people**

### Fusion Youth Housing Services

Crisis, short and long term accommodation for young people (15 to 21 years), also support and external outreach to young people at risk of becoming homeless.

☎ 5974 1442

**For Aboriginal and Torres Strait Islander Victorians**

### Aboriginal Housing Victoria

Narrandjeri House, 125-127 Scotchmer St,  
North Fitzroy 8.30am – 4.30pm, weekdays

☎ [ahvic.org.au](http://ahvic.org.au)

☎ 9403 2100

**For people with mental health problems**

### Wellways

45 Davey St, Frankston

☎ 1300 111 400

### Mentis Assist

23 – 25 Yuilles Road, Mornington  
8.30am – 5pm, weekdays

☎ 1300 MENTIS (1300 636 847)

**For refugees and non-English speaking people**

### New Hope Foundation

24 – 26 High Street, Frankston  
9am – 5pm, weekdays

☎ 9781 5788

**For people seeking residential treatment for drug or alcohol problems**

### Frankston and Mornington Drug and Alcohol Service

Frankston Integrated Health Centre,  
Hastings Road, Frankston

Hastings Community Health, 185 High Street, Hastings

Rosebud Community Health,  
38 Braidwood Avenue, Rosebud  
8.30am – 5pm, weekdays

☎ 1300 665 781

**For people on a low income who are over 65 years old or who have a disability**

Peninsula Health's M.I. Health Outreach Program is for homeless people and people who have unsuitable or unsafe accommodation. Case management and support with referral and linkages to relevant health services.

☎ 1300 665 781

**For other older people**

### Home at Last

A general service for older people with housing problems.

1st Floor Ross House, 247 – 251 Flinders Lane Melbourne

☎ 1300 765 178

☎ [oldertenants.org.au/home-at-last/services](http://oldertenants.org.au/home-at-last/services)

**For other people with a disability**

### Department of Health and Human Services

☎ 1800 783 783 TTY: 1800 008 149

☎ [south.disability@dhs.vic.gov.au](mailto:south.disability@dhs.vic.gov.au)

☎ [dhs.vic.gov.au/for-individuals/disability](http://dhs.vic.gov.au/for-individuals/disability)

## Aged care home assistance

There are more than 20 aged care homes on the Mornington Peninsula. To find out more, including what you should consider, contact the Australian Government.

☎ 1800 200 422

☎ [myagedcare.gov.au](http://myagedcare.gov.au)

## Public housing assistance

For information about public housing tenancy, applications for public housing and applications for bond loans.

### Department of Health and Human Services

Chatsworth House, Level 1, 431 Nepean Hwy, Frankston  
8.45am – 5pm, weekdays

☎ 9784 3200 or 9784 3100

☎ [housing.vic.gov.au](http://housing.vic.gov.au)

## Community housing assistance

Community housing is similar to public housing but not administered by the State Government.

### Women's Housing Ltd

Long term accommodation in Mt Martha for men and women (usually over 45 years old).

☎ 9412 6868

☎ [womenshousing.com.au](http://womenshousing.com.au)

### Common Equity Housing Limited

☎ Free call: 1800 353 669

☎ [cehl.com.au](http://cehl.com.au)

### South East Housing Co-operative

☎ 9706 8005

☎ [sehc.org.au](http://sehc.org.au)

### Community Housing (Vic) Ltd.

☎ 9856 0098 or 1300 245 468

☎ [chl.org.au](http://chl.org.au)

### WAYSS

Apart from community housing, WAYSS also offers information, referral and support services.

☎ 9791 6111

☎ [wayssltd.org.au](http://wayssltd.org.au)

## Supported Residential Services (SRS)

SRS accommodation is government registered, privately run, shared accommodation for people who need some support with particular activities (e.g. personal care, preparing meals or managing medication).

### Eliza Park, Mount Eliza

☎ 9787 3515

### South Care Lodge, Hastings

☎ 5979 3545

### Mornington House, Mornington

☎ 5975 4519

## Rooming house assistance

Rooming houses generally do not include an on-site manager, but may have a lead tenant. There is a public register of rooming houses that can be inspected to determine if a rooming house has been registered.

☎ [consumer.vic.gov.au/housing/renting/types-of-rental-agreements/sharing-in-a-rooming-house/public-register-of-rooming-houses](http://consumer.vic.gov.au/housing/renting/types-of-rental-agreements/sharing-in-a-rooming-house/public-register-of-rooming-houses)

## Information, support and referrals

### WAYSS

#### Initial assessment and planning

Help to access the private rental market or to address problems in your private rental tenancy.

24 Fairway Street, Frankston

☎ 9770 2867

#### Social Housing Advocacy and Support Program

Help to address public housing tenancy problems.

☎ 9791 6111

☎ [waysltd.org.au](http://waysltd.org.au)

#### Peninsula Health, Community Health

Provides a range of health services, information and support.

☎ 1300 665 781

#### Mornington Peninsula Shire Aged and Disability

Provides a range of in home support services, plus advice, assessment and referral, for older people and people with disabilities.

☎ 1300 850 600 (If under 65 years old)

☎ My Aged Care 1800 200 422 (If over 65 years old)