Mornington Peninsula Shire
Warringine Group
Provides Aboriginal support, health and community heritage management services including referral to other Aboriginal service providers.

1300 850 600 or 5950 1099
Warringine@mornpen.vic.gov.au

Mornington Peninsula Shire Youth Services
Information, referral and support for young people aged 10 – 25 years. Contact centres at:
Hastings – Rosebud – Mornington – Somerville
1300 850 600 or 5950 1099

Women’s Information and Referral (WIRE)
Information, advice support service and referral for women – domestic violence, sexual assault, family life, relationships, community supports, health education, training and legal issues.

1300 134 130

Crisis Help Network Website
Crisis Help Network is a website that is regularly updated by people with experiences of homelessness in Victoria. It provides comprehensive information about organisations that are able to help people in crisis.
melbourne.homeless.org.au

Anglicare Victoria
Referral, support services and programs including family support and disability services.
1703 Point Nepean Road, Rosebud West
5986 9900
anglicarevic.org.au

Good Shepherd Australia New Zealand
Community information, referral, support services and programs including financial counselling, family counselling and a family violence service.
Hastings Office
1 Church Street, Hastings
5971 9444

Mornington Office
9790 5700
goodshep.org.au

Ngwala Willumbong Limited
Housing support for indigenous people.
93 Wellington Street, St. Kilda
9510 3233 or 0408 149 267
ngwala.org.au

Specialised Assistance

Financial guidance
This government agency (ASIC) website is an excellent resource for getting your money on track including budgeting, managing debts and obtaining financial assistance.
moneysmart.gov.au

Bond assistance
Bond loans available to private tenants on low incomes (income and assets limits apply).
Department of Health and Human Services, Chatsworth
House, Level 1, 431 Nepean Hwy, Frankston
9784 3200 or 9784 3100

Rent assistance
You may be able to receive on-going rent assistance if you receive a Centrelink income. Contact your local Centrelink office.

Community Support and Information Centres
These centres provide a range of support, referral and emergency relief services. These may include material aid, food vouchers, financial counselling, advocacy and tax help.

Western Port Community Support
Peninsula Community Health Reception B 185 High St, Hastings (Next to Westernport Secondary College)
10am – 4 pm, weekdays
5979 2762

Southern Peninsula Community Support and Information Centre
878 Point Nepean, Rosebud
10am – 2.30pm, weekdays
5986 1285

Mornington Community Information and Support Centre
320 Main Street, Mornington
7 days per week
5975 1644

Legal advice and advocacy
If you have questions about your rights or feel that you are being unfairly treated you can seek advice.

Tenants Union
9416 2577
tuv.org.au

Peninsula Community Legal Centre Inc.
441 Nepean Hwy, Frankston
9am – 5pm, weekdays
9783 8000 or Free call: 1800 064 784
pclc.org.au

Homelessness Advocacy Service
For information and advice about government funded homelessness support and accommodation services.
1800 066 256

YouthLaw
Free and confidential legal information and advice to young people up to the age of 25. Outreach and Skype contact made available through Mornington Peninsula Shire Youth Services
5975 3114

Services in other locations
askizzy.org.au

Contacting the Shire
Private Bag 1000, Rosebud 3939
5950 1000
customer service@mornpen.vic.gov.au
mornpen.vic.gov.au

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For anyone, including the homeless (but referral to below could occur):

Salvo Care Eastern
Key access point for individuals and families who are homeless or at risk of homelessness. Advocacy, liaison, referral and limited material aid.

Frankston Office
37 Ross Smith Ave East, Frankston
9am – 5pm, weekdays

Rosbud Office
17 – 19 Ninth Ave, Rosbud
9am – 5pm, Monday, Tuesday, Thursday & Friday

For people at risk of domestic violence
Safer Steps Family Violence Response Centre
Crisis telephone support, including referral to safe accommodation.
7 Days, 24 hours
9599 9600 or Free call: 1800 015 188

For young people
Fusion Youth Housing Services
Crisis, short and long term accommodation for young people (10 to 21 years), also support and external outreach to young people at risk of becoming homeless.
1300 665 781

For Aboriginal and Torres Strait Islander Victorians
Aboriginal Housing Victoria
Narrandji House, 125-127 Scotchmer St, North Fitzroy
8.30am – 4.30pm, weekdays

For people with mental health problems
Mentis Assist
23 – 25 Yates Road, Mornington
8.30am – 5pm, weekdays

For refugees and non-English speaking people
New Hope Foundation
24 – 26 High Street, Frankston
9am – 5pm, weekdays
9781 5788

For people seeking residential treatment for drug or alcohol problems
Frankston and Mornington Drug and Alcohol Service
Frankston Integrated Health Centre, Hastings Road, Frankston
Hastings Community Health, 185 High Street, Hastings

For people on a low income who are over 65 years old or who have a disability
Peninsula Health’s M.I. Health Outreach Program is for homeless people and people who have unstable, insecure or unsafe accommodation. Case management and support with referral and linkages to relevant health services.
1300 665 781

For other older people
Home at Last
A general service for older people with housing problems.
1fd Ross House, Ross Ave, Frankston
7 Days, 24 hours

For people on a low income who are over 65 years old or who have a disability
Wayss Supportive Housing
23-25 Yuilles Road, Mornington
8.30am – 5pm, weekdays

For people on a low income who are 65 years old or who have a disability
Oldertenants.org.au/home-at-last/services

For people with a disability
Department of Health and Human Services
1800 783 783 TTY: 1800 008 149
touchdisability@dhhs.vic.gov.au
dhs.vic.gov.au/for-individuals/disability

Aged care home provisions
There are more than 20 aged care homes on the Mornington Peninsula. To find out more, including what you should consider, contact the Australian Government:
1300 200 422
myagedcare.gov.au

Public housing assistance
For information about public housing tenancy, applications for public housing and applications for bond loans
Department of Health and Human Services
Chattsworth House, Level 1, 431 Nepean Hwy, Frankston
8.45am – 5pm, weekdays
9794 3100	house.vic.gov.au

Community housing assistance
Community housing is similar to public housing but not administered by the State Government.

Women’s Housing Ltd
Long term accommodation in Mt Martha for men and women over the age of 45 years.
9412 6868
womenshousing.com.au

Common Equity Housing Limited
Free call: 1800 353 669
celti.com.au

South East Housing Co-operative
9716 8055
wehc.org.au

Common Housing (Vic) Ltd.
9856 0988 or 1300 245 468
cht.org.au

WAYSS
Apart from community housing, WAYSS also offers information, referral and support services.
9791 6111
wayssltd.org.au

Supported Residential Services (SRS)
SRS accommodation is government registered, privately run, shared accommodation for people who need some support with particular activities (e.g. personal care, preparing meals or managing medication).
Eliza Park, Mount Eliza
9787 3515

South Care Lodge, Hastings
9793 3545

Mornington House, Mornington
9795 4519

Renting/types-of-rental-agreements/sharing-in-a-
rooming-house/public-register-of-rooming-houses

Peninsula Health, Community Health
Provides a range of health services, information and support.
1300 665 781

Mornington Peninsula Shire Aged and Disability
Provides a range of home support services, plus advice, assessment and referral, for older people and people with disabilities.
1300 850 600 (if under 65 years old)
My Aged Care 1800 200 422 (if over 65 years old)